

## Appendix 1:

### Six Months Performance Review of Whole Authority Safeguarding – mapping the 19 original sections against 5 new priorities

Scores were set following an initial base-lining discussion at WASG

Priority	Contributing Areas of Activity and Questions for Self-Assessment	Evidence (unless otherwise stated data relates to the current year April 2016 – March 2017)	Analysis	Our Score 1-6
<p><b>Good Governance</b></p> <p>In Monmouthshire we will ensure that safeguarding for children and for vulnerable adults is understood as 'everyone's responsibility' across all directorates and at a political level. This will be culturally embedded within the authority at a 'hearts and minds' level.</p> <p>Safeguarding will be supported by policies and operating procedures which are embedded within all settings and services.</p>	<ol style="list-style-type: none"> <li>1. Is there a strategic steer on whole authority safeguarding with a whole authority strategy and revised safeguarding policy for adults, children and young people in place?</li> <li>2. Are systematic processes in place to monitor and report on safeguarding to senior managers and members?</li> <li>3. Is there senior manager representation on the WASG to ensure clear accountability lines for safeguarding?</li> <li>4. Are all directorates monitoring and reporting on safeguarding using the SAFE process?</li> </ol>	<p>SAFE returns for council services for the implementation period 2015 – 2017 (as at 09/02/17):</p> <p>100% returns for primary schools (31/31); secondary schools (6/6); Maintained Early Years (29/29); Leisure Centres (4/4); Flying Start 1/1</p> <p>Returns less than 100% - youth services; operations; Social Care and Health.</p> <p>SAFE outcomes have been used to influence and improve safeguarding within individual services and at wider level (e.g. improved access to e-safety training and information).</p>	<p>Terms of reference for WASG are agreed at political level.</p> <p>WASG has continued to meet on a bi-monthly basis chaired by the statutory director.</p> <p>Membership is at a senior level from within each directorate.</p> <p>Monmouthshire is fully represented within the regional boards and sub-group structure.</p> <p>Directorates are at different developmental levels in fully integrating safeguarding into operational activity (e.g. Kerbcraft)</p>	3

	<p>5. Is safeguarding reported in all reports to cabinet and council?</p> <p>6. Is safeguarding reported in chief officer annual reports?</p> <p>7. Is Monmouthshire effectively contributing to regional partnerships to promote robust safeguarding practices and drive forward regional work streams, particularly the South East Wales Safeguarding Children Board and the Gwent Wide Adult Safeguarding Board? (see note below)</p>		<p>There needs to be increased ownership of the SAFE process at directorate level and a robust governance / accountability framework and implementation plan for 2017 – 2019 which is driven by WASG.</p> <p>The SAFE needs to be developed to incorporate vulnerable adults.</p> <p>The current S/G policy requires review to reflect changes in legislation and the integration of children's and adult's safeguarding.</p> <p>Integrated Safeguarding performance framework needs to be fully developed.</p>	
<p><b>Safe Workforce</b></p> <p>We will ensure that safe recruitment and safe HR practices are operating effectively and embedded across the authority.</p> <p>We will ensure that staff and volunteers working with</p>	<p>8. Are safe recruitment practices in place across all settings and services for both paid and unpaid posts, elected members, governors and volunteers?</p> <p>9. Are we providing a good safeguarding training</p>	<p>DBS exception reports has demonstrated increased compliance with safe recruitment practices within regulated activity posts.</p> <p>Safeguarding is integrated within corporate induction.</p> <p>356 individuals trained by the safeguarding unit at Level 1 and 81 at level 2 (over last 2 years)</p>	<p>The council has made good progress in raising awareness about the importance of safe recruitment practices.</p> <p>There is evidence that there is a lot of safeguarding training activity across the council.</p>	<p>3</p>

<p>children and vulnerable adults are suitable, focused on service user outcomes and clear about their responsibilities to report concerns and keep children and vulnerable adults safe including a good understanding of the importance of information sharing and inter-agency working.</p>	<p>programme and monitoring take-up across all settings and services?</p> <p>10. Do we ensure that safe recruitment and safe HR practices including training are in place within commissioned services?</p> <p>11. Are we maintaining a robust multi-agency system that identifies and addresses professional allegations or concerns about individuals who may pose a risk?</p>	<p>23 young people (aged 13 – 17) trained in 'Keeping Safe Volunteering'</p> <p>34 trainers within the council are trained to deliver level 1 safeguarding within their service areas, including 6 trainers specifically for volunteers</p> <p>23 managers and 26 Volunteer Coordinators have undertaken safe recruitment training figures</p> <p>Volunteering Toolkit sets out clear guidance on volunteer safe recruitment for managers.</p> <p># of individuals referred for professional concerns @ 3<sup>rd</sup> quarter from POVA and PSM –# concerns substantiated @ 3<sup>rd</sup> quarter</p> <p># of child care concerns referred to CS from a range of sources</p> <p># of adult s/g concerns referred to AS from a range of sources</p>	<p>By using a cascade model the council has implemented a sustainable training model for level 1, and a training network to further support this is being developed.</p> <p>The 'training for trainers' model needs to be extended.</p> <p>There has been a reduction in the training delivered by the SEWSCB, which has increased pressure to provide training on the council.</p> <p>The training strategy for childrens and adults safeguarding needs to be strengthened in the revised policy, so that expectations regarding training are clearly stated, and adequate types and numbers of courses are available.</p> <p>There needs to be a clear monitoring system in place across directorates to ensure that those who require safeguarding</p>	
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<p><b>A Preventative Approach</b></p> <p>In Monmouthshire we will be well-informed about the social issues that compromise the safety and welfare of children and vulnerable adults and /or potentially expose them to harm through abuse and neglect. We will be able to demonstrate how we are responding to these issues and reducing risks through strengths based and preventative approaches.</p>	<p>12. 14. Are we providing information and training to young people on keeping safe?</p> <p>13. 15 Are we delivering Preventing Risks training to vulnerable adult groups?</p> <p>14. 15. Are we promoting systems and information sharing in order to keep children and vulnerable adults safe?</p> <p>15. Are we liaising with Police and Housing Associations to protect vulnerable people in their homes?</p> <p>16. Are we providing training to staff to ensure early identification of domestic abuse?</p>	<p>Monmouthshire's safeguarding survey for young people continues to be implemented every 2 years.</p> <p>100% schools will be directly accessing PLANT (by July 2017) enabling timely sharing of information regarding children at risk of harm.</p> <p>Counselling and therapy work is extended to primary schools, and to an 'out of school' option.</p> <p>2 conferences in LBGTQ have raised awareness with professionals about how to best support young people.</p> <p>'Remembering' film about loss and regular family days have supported professionals in supporting young people around bereavement and loss.</p> <p>Creation and roll out of the sexting isn't sexy training for professionals/young people and parents to highlight risks associated with sexting and exposure.</p>	<p>Monmouthshire maintains a strong inter-agency focus on innovative and preventative work across the authority for both children and vulnerable adults (e.g. community hubs, place based, TAF, youth services etc)</p> <p>The council has more to do about how to measure the impact of preventative work, and to ensure that resources are mobilised around the most pressing needs.</p> <p>WASG needs to identify cross-cutting themes whereby the involvement of WASG can add value and strength.</p>	5

	<p>17. Are we providing training to staff to reduce the risk of radicalisation?</p> <p>18. Are we routinely analysing and responding to risk and vulnerability within communities?</p>	<p>Over 800 year 8 pupils accessed 'It's Not Ok' drama event focusing on safe relationships</p> <p>BUddY has been launched providing a self-harm website specifically for Monmouthshire young people.</p> <p>WASPIs are in place for Integrated Teams (health and social care).</p> <p>Monmouthshire is a Dementia Friendly Council</p> <p>Monmouthshire was part of the adult services pilot for the roll out of Ask and Act training.</p> <p># individuals received PREVENT training</p> <p>Trading Standards information regarding supporting vulnerable victims about the risks of scams.</p>	<p>'Well-being' dimension needs to be incorporated into the SAFE</p>	
<p><b>Robust Protection</b></p> <p>We will operate best practice in protecting children and vulnerable adults and ensure that:</p> <p>i) All concerns about possible abuse or neglect are recognised and</p>	<p>19. Are there effective partnership arrangements in place for responding to risk and need particularly at the 'front-door' of Children's Social Services and the front-door of adult ss</p> <p>20. Are there effective support services in place</p>	<p>Children dashboard is in place with 6 monthly reporting for Looked After Children and Child Protection.</p> <p>CSSIW recent inspection of front-door services reflected that progress had been made in responding to child concerns.</p> <p>INFO from adult services re POVA</p>	<p>There are systems in place within protective services that monitor the council's response to children at risk and vulnerable adults.</p> <p>There are comprehensive service improvement plans in place addressing all aspects of practice /</p>	<p>3</p>

<p>ii) responded to appropriately and Multi-agency plans and interventions reduce risks and needs for children and vulnerable adults including those at risk of significant harm.</p>	<p>across in order to reduce risk and promote well-being?</p> <p>21. Is there a quality assurance framework in place within Social Care &amp; Health that demonstrates continual improvement within safeguarding and protection services?</p> <p>22. Are steps in place to deliver on the Social Services and Wellbeing Act implemented April 2016 in safeguarding adults?</p>		<p>services which need strengthening.</p> <p>There are a range of fora in place at both operational and DMT level that address service performance in a timely way.</p> <p>Mechanisms are in place to ensure that performance in children's and adult's services is scrutinised and politically reported.</p> <p>A Quality Assurance framework across social care and health is being implemented.</p>	
<p><b>Safe Services – delivered through commissioning arrangements, grants, partnerships and volunteering</b></p> <p>We will use our influence to ensure that services operating in Monmouthshire, both commissioned and those outside the direct control of the council, do so in ways which promote the welfare</p>	<p>23. Do we ensure the authority's expectations on workforce checks and safeguarding procedures are secured in negotiating, procuring and reviewing contracts for adults, children and young people provision?</p> <p>24. Do we ensure volunteers, partners and commissioned providers are safeguarding aware</p>	<p>The safeguarding unit continues to provide advice and support to numerous 3<sup>rd</sup> sector agencies including independent schools, youth support services and independent residential units regarding the SAFE process, training and support for designated officers.</p> <p>The requirement to undertake safeguarding training is now a prerequisite of obtaining a private hire / hackney carriage driver's license.</p> <p>There are a range of mechanisms in place to ensure that sports clubs using council premises meet safeguarding standards.</p>	<p>There is a lot of activity in this aspect of safeguarding which now requires further scoping and clarification of priority.</p> <p>Additional clarity is required to address the various different arrangements and relationships that exist between the council and non-council organisations</p> <p>Safe commissioning is in place within the council, but</p>	<p>2</p>

<p>and safety of children and vulnerable adults.</p>	<p>and satisfy key compliance?</p> <p>25. Have we incorporated the inspection of non-maintained provisions into the SAFE process</p> <p>26. Deliver safeguarding training to private sector provision at a nil cost as far as possible e.g. on completing SAFE audits, on risk assessment and to promote good practice</p> <p>27. Provide quality assurance feedback to adult service users supported through the safeguarding system</p>	<p>Each sports club has to complete booking forms for use of facilities. Information regarding the booking, club, insurances, clubs status with NGB and welfare officer are all collected and stored as part of the contract between the leisure centre and club.</p> <p>Every leisure centre has designated Safeguarding Officers which include the centre manager and a designated Deputy, they have been trained to at least Level 2, and all operational staff are trained to at least level 1 safeguarding.</p> <p>Internal audit into volunteering has included safe recruitment practices (due February 2017).</p> <p>All council volunteer programmes are risk assessed.</p>	<p>remains an area for further development to ensure robust and consistent practice in all directorates.</p>	
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### Gwent Wide Adult Safeguarding Board

As of the 6th April 2016, the Gwent-wide Adult Safeguarding Board is a Statutory Board as set out in the Social Services and Well-Being (Wales) Act 2014. The Board was formed in 2011 covering the local authority areas of Blaenau Gwent, Caerphilly, Monmouthshire, Newport and Torfaen. The board has a statutory responsibility to ensure that multi-agency arrangements are in place and are working effectively to prevent adults from being abused and neglected and to safeguard those who are at risk of abuse. The Board is made up of agencies including local authorities, the NHS, Police, Probation services and others who work collectively in the Gwent region.

## **South East Wales Safeguarding Board**

From April 1st 2013, the five former Local Safeguarding Children Boards in the region merged to create one South East Wales Safeguarding Children Board (SEWSCB). The SEWSCB covers the Local Authority areas of Blaenau Gwent, Monmouthshire, Torfaen, Newport and Caerphilly. The purpose of the regional board is to co-ordinate multi agency safeguarding children work and to ensure the effectiveness of that work in improving outcomes for children and young people. The South East Wales Safeguarding Children Board (SEWSCB) has the statutory responsibility to provide the strategic lead in the region in relation to the safeguarding of children and promotion of their welfare, as enshrined in the Children Act 2004 and Safeguarding Children: Working Together under the Children Act 2004 (2006). The requirement to establish regional boards is set out in Part 7 of the Social Services and Well-Being (Wales) Act 2014.

The Board's vision is ***'All children and young people living in South East Wales are protected from abuse and neglect, live in safe homes and communities and are supported to achieve their full potential.'***

The SEWSCB is a multi-agency partnership with representation from Local Authorities, Probation, Health, Housing, Youth Offending Services and other agencies working with children and families across the region.



